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| Rae- Nisha Francette  |  | | --- | | #32 Amow Street Enterprise ChaguanasTrinidad and tobago w.i | |  | |  | | 868-389-0734 | | Nishafrancette@gmail.com | | Date of birth1997-04-13 | | Skills  * Ability To Work Long Hours In Stressful Environments * advanced * Interest in Food and Catering * Stamina * Proper Communication * Costumer Service/ Assistance * Working a Computer or Any Electronic Device | |  | |  |  | | --- | --- | | ExperienceSupervisorBelicious Cafe2013-2014 Responsibility Includes:   * Operating the cash register and handling cash transactions with customers * Issuing refunds and change * Record keeping of stocks/items * Pleasantly deal with customers to ensure satisfaction * Resolve customer complaints * Maintain clean and tidy checkout area  Cashier/AttendantAirport Authority Car Park Piarco -Ja-mode Enterprises2016-2017 Responsibility includes:  · Pleasantly deal with customers to ensure satisfaction  · Record Keeping of cars coming in and out of the car park  · Issuing change  · Resolve customer complaints, guide them and provide relevant information  · Keep reports of transactions  · Handle cash transactions with customers using cash registers  · Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.  · Maintain Clean Cashier Booth  **SALE REPRESENTATIVE**  **MICLES**  Dec 2017- March 2018  Responsibility Includes:   * Clean and maintain respective floor area * Ensure customer satisfaction * Portray good customer service( good day , goodnight , good morning , thank you , come again & welcome) | | | Education2002-2009Edinburgh 500 Government Primary School Study a compulsory of different subjects  **2009-2014**  La Romaine Secondary School  Studies include:  · Mathematics  · Social Studies  · English A  · English B  · Food and Nutrition  · Visual Arts  **2014-2016**  MIC Institute of Technology - Food Technology  Studies include:  · Health and Safety  · Communication  · Nutrition  · Food Theory I  · Menu Planning and Development  · Catering Calculation  · Food Theory II  · Food Practical I  · Food Practical II  **2017-Present**  University of Trinidad and Tobago - Food Science and Technology  Studies include:  · Basic Food Chemistry  · Basic Food Microbiology  · Capstone I  · Communication  · Culinary Arts  · Food Regulations  · Food Workplace Practices  · Introduction to Food Technology  · Life skills for Food Technicians  · Management of Food and Agricultural Materials  · Mathematics for Agriculture, Food and Forestry  · Public Health and Food Safety  · Health , Safety and Environment for Food Science and Technology  · Co-op Internship | | | References Mrs. Calita Mclean - Health & Safety Food Preparation Teacher - Mic institute of technology San Fernando , Pleasantville - Tele: 765-9326  Ms. Mora Moore - Tech. Voc Teacher II - La Romaine High Secondary School San Fernando - Tel: 697 – 0579 ( School Number)  Ms. Michelle Thomas - Head supervisor Ja-mode Enterprises - Airport Authority Car Park Piarco - Tel: 712 –0985  Ma. Debbie Joseph – Sales Representative- Micles Price Plaza – Tel:  Ma. Ronda – Store Manger – Micles Price Plaza – Tel: | | |